Dear Friends of CRS,

In 1988, a group of volunteers shared a vision to help members of our community who were struggling financially and needed a helping hand. As we recognize 30 years of service to this community, we remain committed to that vision, with a more defined mission to guide us and a greater capacity to meet the needs of our community.

Our vision is a community where every resident is free from poverty. Our mission is to diminish the effects of poverty in Avon and Avon Lake. We are a responsive, community-based organization that provides basic needs assistance and individualized resource and referral services in a compassionate and confidential manner.

People come to CRS for a variety of reasons. They may have experienced an unexpected job loss or medical emergency and simply need short-term help to get back on their feet. Others are caught in generational poverty and have more complex needs. Either way, CRS offers local residents a place to go for help with food, financial assistance, and many times, a shoulder to lean on and some advice on how to move forward.

So much has changed in 30 years, from the cost of gasoline and milk to the location of our office and the number of clients that we serve. What hasn’t changed is the way residents of Avon and Avon Lake care for one another and in turn support CRS and trust us to help those residents who need a helping hand. The success of CRS is the result of the combined efforts of every individual, organization, and business that you see listed in the following pages.

In the spirit of caring for our neighbors from 1988 to today, we extend a heartfelt thank you to everyone that has helped us along the way.

Sincerely,

[Signatures]
## 2018 FINANCIALS

### REVENUE

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Donations</td>
<td>$76,835</td>
<td>14%</td>
</tr>
<tr>
<td>Corp/Org/Church</td>
<td>$54,538</td>
<td>10%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$46,994</td>
<td>9%</td>
</tr>
<tr>
<td>Grants</td>
<td>$123,359</td>
<td>23%</td>
</tr>
<tr>
<td>In-Kind</td>
<td>$225,244</td>
<td>42%</td>
</tr>
<tr>
<td>Other</td>
<td>$9,514</td>
<td>2%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$536,484</strong></td>
<td></td>
</tr>
</tbody>
</table>

*Based on Management Prepared Financials

### EXPENSES

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management/General</td>
<td>$68,614</td>
<td>13%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$34,987</td>
<td>6%</td>
</tr>
<tr>
<td>Non-recurring Moving Expenses</td>
<td>$17,434</td>
<td>3%</td>
</tr>
<tr>
<td>Direct Aid</td>
<td>$421,383</td>
<td>78%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$542,418</strong></td>
<td></td>
</tr>
</tbody>
</table>

*Based on Management Prepared Financials*
CRS doubles office space with 2018 move

We only moved a short distance, but what a difference it has made! In May 2018, the CRS office relocated to a new, larger space at 33479 Lake Road in the Beach Park Station Shopping Center. A larger food pantry and more private offices have helped us serve our Avon and Avon Lake families more efficiently and effectively.

The move was made possible by Tom and Tomie Patton, owners of Beach Park Station, when they renovated existing office space into smaller units, including one for CRS. The Patton’s are long-time supporters of CRS and have donated rent and utilities in previous locations since November, 2000.

“We have always supported CRS’ mission,” said Tom and Tomie Patton. “CRS shows people the way to become successful and helps people remain responsible members of society, with compassion and dignity. Avon and Avon Lake are fortunate to have such a successful support system for those who can use some additional temporary assistance in life.”

The new office features a small warehouse to receive and sort donations, a separate lobby area, and office space for the one full-time and 5 part-time staff members and 25 regular volunteers.

Thanks to this generous donation by Tom & Tomie Patton, CRS is able to positively affect the quality of life for even more families in our community.

Mission Moment... celebrating one client’s success story

“Doris” is a single mother with three children. She has always been a hard worker, but occasionally needed assistance when unexpected expenses put her behind on her bills. She recently got a job as a plant manager with a great salary and full benefits. She is going to return to LCCC to complete her Business Degree. “Doris” stopped by the CRS office recently to let us know she is doing well and that she is grateful for the financial assistance and emotional support that we provided to her over the years.
So much has changed in the 30 years since CRS became an organization.

<table>
<thead>
<tr>
<th></th>
<th>1988</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ohio’s Minimum Wage</td>
<td>$2.30/hour</td>
<td>$8.30/hour</td>
</tr>
<tr>
<td>Cost of gallon of milk</td>
<td>$1.89</td>
<td>$3.50</td>
</tr>
<tr>
<td>Cost of gallon of gas</td>
<td>$0.90</td>
<td>$2.79</td>
</tr>
<tr>
<td>Federal Poverty level for family of 4</td>
<td>$11,650</td>
<td>$25,100</td>
</tr>
<tr>
<td>Americans with cell phones</td>
<td>2%</td>
<td>78%</td>
</tr>
<tr>
<td>Total Visits to our Food Pantry</td>
<td>121</td>
<td>5,718</td>
</tr>
<tr>
<td>Total individuals served by CRS</td>
<td>30</td>
<td>1,239</td>
</tr>
<tr>
<td>Number of times we helped people</td>
<td>606</td>
<td>8,297</td>
</tr>
<tr>
<td>CRS Staffing</td>
<td>30-40 volunteers</td>
<td>1 full time director, 5 part-time staff, 200+ volunteers</td>
</tr>
</tbody>
</table>

Despite these significant changes, CRS continues to support the vision that was formed 30 years ago. Our PURPOSE is to meet the needs of our neighbors that have fallen on hard times. We also recognize that we can’t do it alone. The PEOPLE within CRS; our volunteers, Board of Directors, and staff are all part of a team that work together day after day to ensure that our clients are assisted when they need it most. We are blessed to have the generous support of our PARTNERS; individuals and corporations who contributed through various fundraising efforts, as well as outstanding partners like The Alyce J. and Ann. J. Metka Foundation, The City of Avon, The City of Avon Lake, Avon Lake Regional Water, Community Foundation of Lorain County, Community West Foundation, the Hooks for Hunger Team, Empty Bowls by the Lake, Lorain County Community Action Agency, The Nordson Corporation Foundation, The Salvation Army, Second Harvest Food Bank of North Central Ohio and the United Community Assistance Network Community Collaborative through the United Way of Greater Lorain County.
THANK YOU

Making a lasting impact on your community may be easier than you think. CRS is pleased to offer options for planned giving. Let us know if you would like more information.

Legacy Society
$5,000 +
The Alyce J. and Ann J. Metka Foundation
City of Avon
City of Avon Lake
Rick & Shelia Chircosta
Community Foundation of Lorain County
Community West Foundation
Empty Bowls By The Lake
Jim & Tonya Haddad
Hoops For Hunger
The Noranda Corporation Foundation
The Salvation Army
Second Harvest Food Bank of North Central Ohio

Foundation Society
$2,500 - $4,999
Joseph & Micheile Adams
Matt & Stacey Ulzler
Tim & Julie Rush
United Way of Greater Lorain County

Guardian Angels Society
$1,000 - $2,499
Avon Lake Homecoming Festival
Avon Lake United Church Of Christ
The Castelle Family Foundation
Chagrin Valley Engineering, LTD.
Chist Church Westshore
Eagle Run Committee
The Friends Of The Parks In Avon Lake
Karon Greenfield
Holy Spirit Catholic Church
David Jensen & Sheryl Charvat
David & Vickie Joyce
Michael Lisi
The Mitsufu Family Foundation
William & Kathy O'Neill
Mark & Anna Seidel
Matthew & Jennifer Turco

Giving Hope Circle
$750 - $999
Avon Middle School
David & Ann Stonecipher
Loy Wilely

Heart of the Community Circle
$500 - $749
Anonymous (1)
Avon Fire Department
Avon High School Sophomore Class
Avon Lake Presbyterian Church
Avon Lake Public Library
Avon Police Department
Cliff & Monica Babcock
Ted & Kristin Baugh
The Leslie Hebert Charitable Foundation
Ken Klingler
Jerry & Lu Leak
Leawood Middle School PTA
Lorain County Community Action Agency
Albert & Jeanne Nash
John & Jean Rife
Gwen Scott

Chaz & Bridgelette Henline
Spence & Sue Seaman
Rob & Goli Shahmir
Roy Smith

Helping Hands Circle
$250 - $499
Anonymous (3)
Charles Avarelio
Avon Lake Police Department
Kenneth Scarmann & Brenda Wittman
David & Colleen Branch
Thomas & Bonnie Butts
Tom & Kris Greene
Richard & Lynn Krause
Joan Lisner
Lynn McClean
Tricia L. Nejman
Jason & Morgan Scott
George Skuggen
Eric & Kathryn Swanson
Noel Vaislof
Bud & Kristine Viancourt
Denise Walsh
Curst Weemns
Michenze Norman Weilshans
Greg & Pattzi Zilkia

Caring Circle
$100 - $249
Anonymous (2)
John Addington
John & Tricia Alberini
Ruth W. Ansell
Paresh & Catherine Arora
Avon Lake Greater Years Inc.
Anne Bair
Donald Bechard & Linda Osent
Lee & Alice Beider
Steve & Susan Bernard
William Bishop
Lois Boeddercn
John & Connie Bohan
Greg & Vanessa Boton
Kerry & Melissa Bubotuz
Zenov & Carol Chawansky
Luke & Anita Cheryian
David & Rebecca Clark
Cleveland Clinic Avon Hospital
Sue Cole
Mike & Lauran Collins
William & Maggie Corcoran
Jim & Mary Crenore
Clifton Cleer
Steven Daugherty
Thomas & Donna DeChant
Bob & Kathy Diamond
Geri & Helen Distelhorst
Michael & Carleen Dombrowski
Eastview Elementary School
Kathleen Echet
Ed & Dawn Emery
Kevin & Heather Foes
Helen Fray
Bill & Jessie Froehlich
Charles & Heddy Fye
Louise Garmalsk
Albert & Linda Garceau
GenOn
Joseph & Nancy Gioffe
John Hall
William Heine & Kathy Moore
Spence & Sue Seaman
Bob & Goli Shahmir
Roy Smith

Making a difference. Right here at home.

People Helping People
$1 - $49
Anonymous (10)
Barbara Andrick
Joseph & Karen Anelli
Avon Early Childhood PTA
James & Nancy Banjoff
Russell & Joan Beck
Mary Bello
Mark & Sally Bennett
Kent Barkower
Robin Bottini
Linda Broadhurst
Peg & Penny Brown
Gloria Buckeye
Michelle Burgess
Ron & Patti Bugman
Erlene Burton
Bert & Anne Butts
Matthew & Erin Bryne
Brad Cocco
Joe Delisio
David Dick
Nadine Drake
Tina Edwards
Victoria Fisher
Shannon FitzGerald
Ashley Forbes
Chad Fortes
Mark & Phyllis Gardner
Doug & Linda Gates
Keith & Sharon Goode
Henny & Mary Haag
Syed & Khalida Hasan
Lish Hurrel
Stacy Jozefov
Vyonne Kapalko
Joseph & Lee Kelley
Corrine Kisselle
Judith Kostekansky
Jean L. Kvach
Frnda Kvam
Janet A. Lease
Carly & Glenda Lee
Thomas & Carol Long
Jason & Destiny McMurry
Leo & Joan McNeely
Katya Melott
Andrew & Iris Monda
Jennifer Moore
Kereth & Sharon Mues
Terrence & Carol Murelo
Tracey Murray

Scott & Mary Fitz
Chris Funkhauser
Michael & Diana Gabet
Christopher & Beth Gee
Lynn & Patricia Greene
Christina Higgins
Arthur Hock
Hunter International Recruiting
Kevin & Noel Joyce
J. W. Kaufmann, Jr.
Michael & Susan Kilwan
John & Sharol Knieitz
Frank & Violet Kemptasp
Mary Krupar
Thomas & Teddi Leacher
Kirk & Judith Liederbach
The Machovina Family
Chuck & Lisa Marsh
Peter & Renee Magturasian
William & Barbara McIntosh
John & Maria Medina
Lora Peterson
Denny & Bobbie Potonic
Rosemary Revta
Loisann Riple
Tim & Kathy Rodgers
Mark & Stacey Rusher
Richard & Mary Seib
Suan Schwarz
James & Adeline Stewart
Kathleen Thomas
Jeffrey Vasil
Don & Betty Wagner
Lynda Wauckeck
Scott & Denise Wauckeck
David & Shernia Welzehn
Terry & Mary Wolford
Albert & Carol Zakel
Douglas & Darcy Zehe

Friends Circle
$50 - $99
Anonymous (2)
Cheryl Ackerman
Michael & Kathleen Albanese
Amazon Smiles Foundation
Avon Church Of God
Avon Lake High School Women's Chorus
Tom & Julia Barthman
Fred Beech
Stephanie Bigger
Sandra Bahalik
Raymond & Amanda Brown
William & Carol Burmeister
Tom & Glendaye Burns
Carol Chapin
Stephanie Connette
Dale & Donna Cracas
Bob & Suzie Dills
Michael & Mary Djordjevic
Enerizer-Matching Gifts Program
Kathryn Eptyng
We appreciate all gifts at all levels and also thank the following individuals who support us by designating all or part of their United Way pledge to CRS.

Anonymous (4)
Martin Patton
Cory McManamon
David Kitchen
William H. Kirksey
Blake Beachler
DeeDee Alvelo
John M. Alten
Anonymous (4)

Please let us know if your name is missing or listed improperly. We have made every attempt to create an accurate list, and want to correct any errors. Thank you for your cooperation and understanding.

**Gifts in Honor/In Memory of:**

In Memory of Karen Beech

In Memory of Bill & Ruth Higgins

Ashley Forbes

In Memory of Tom Klier

Judy Klier

In Memory of Mandi Ladd

Avon Lake Firefighter

Sue Newcomb

In Memory of John & Erna Mattak

Kristen Matakis

In Honor of Nena & Bob Morelli

Michael & Mary Djordjevic

In Memory of Christopher O'Dell

Sue Newcomb

In Honor of Chuck & Sharon Pervo

Davi & Shawn Weitzenhoff

In Memory of Joseph R. Poplar

Ella Poplar

In Honor of Donnie Prodomou

Michael & Mary Djordjevic

In Honor of Ted & Ellen Prodomou

Michael & Mary Djordjevic

In Memory of Captain John Reitz

Sue Newcomb

In Honor of Mr. & Mrs. James Roden

Mr. & Mrs. Al Volak

John M. Alton

Barbara Andrick

Joseph & Karen Anelli

Avon Lake Greater Years Corporation

Avon Lake United Church of Christ

Charles Billow

Kent Binkelman

William & Carol Burke发力

Joe Deltschi

Charles & Hedy Fye

The Leslie Hebert Charitable Foundation

John & Elizabeth Jankovick

Kevin & Noel Joyce

Keri Klingler

John & Marie Medina

Thomas & Robin Owens

Paul & Janice Peters

Eileen Reiger

Greg Stenger

Gary Steward & Linda Kane

Lynda Wauschek

Sue & Joe Wauschek

In Memory of Kathleen Shirley

William & Donna Shirley

In Honor of Jim & Peggy Thorpe

The Friends Of The Parks In Avon Lake

In Honor of Carol & Mark Thuerk

Earl Platel

In Honor of Mary Vorsek

John & Sharol Kniesser

In Memory of Mark Wladecki

Anonymous

In Honor of Chuck & Carol Froehlich in the name of

Chad & Carol Froehlich

In Memory of Elizabeth Wood

Louise Ganobik

Denise Walsh

In Honor of Al & Carol Zakel

David & Melissa Hille

In Honor of Mayor Greg Zilkas

John Hall

Mary Krupar

Please let us know if your name is missing or listed improperly. We have made every attempt to create an accurate list, and want to correct any errors. Thank you for your cooperation and understanding.
98,000 lbs of food distributed

327 kids received gifts, pajamas, coats & boots for Christmas

216x we helped prevent utility disconnection

157 senior citizens utilized our services

3,060x

8,297x we made a difference for the residents of our community.

245 kids were given school supplies

SERVICES PROVIDED BY
1 full-time and 5 part-time staff

204 volunteers

Making a difference. Right here at home.